

# **The Twelve Concepts of OA Service**

1. **The ultimate responsibility and authority for OA world services reside in the collective conscience of our whole Fellowship.**
2. **The OA groups have delegated to the World Service Business Conference the active maintenance of our world services; thus, the World Service Business Conference is the voice, authority and effective conscience of OA as a whole.**
3. **The Right of Decision, based on trust, makes effective leadership possible.**
4. **The Right of Participation ensures equality of opportunity for all in the decision-making process.**
5. **Individuals have the right of appeal and petition in order to ensure that their opinions and personal grievances will be carefully considered.**
6. **The World Service Business Conference has entrusted the Board of Trustees with the primary responsibility for the administration of Overeaters Anonymous.**
7. **The Board of Trustees has legal rights and responsibilities accorded to them by OA Bylaws Subpart A; the rights and responsibilities of the World Service Business Conference are accorded to it by Tradition and by OA Bylaws Subpart B.**
8. **The Board of Trustees has delegated to its Executive Committee the responsibility to administer the OA World Service Office.**
9. **Able, trusted servants, together with sound and appropriate methods of choosing them, are indispensable for effective functioning at all service levels.**
10. **Service responsibility is balanced by carefully defined service authority; therefore, duplication of efforts is avoided.**
11. **Trustee administration of the World Service Office should always be assisted by the best standing committees, executives, staffs and consultants.**
12. **The spiritual foundation for OA service ensures that:**
  - A. **no OA committee or service body shall ever become the seat of perilous wealth or power;**
  - B. **sufficient operating funds, plus an ample reserve, shall be OA's prudent financial principle;**
  - C. **no OA member shall ever be placed in a position of unqualified authority;**
  - D. **all important decisions shall be reached by discussion, vote and, whenever possible, by substantial unanimity;**
  - E. **no service action shall ever be personally punitive or an incitement to public controversy; and**
  - F. **no OA service committee or service board shall ever perform acts of government, and each shall always remain democratic in thought and action.**